

Withdrawal form

Information concerning the return of goods:

In the case of revocation, please note the provisions in our terms and conditions on our Homepage www.stoneline.de/en. In the case of a defect in the purchased goods, please note the provisions in our terms and conditions on our Homepage www.stoneline.de/en/terms-und-conditions.

In addition, we ask you to please observe the following points; whereby note should be taken that this is not a condition for the effective exercise of the right of revocation, a right of subsequent performance or a right of withdrawal:

Please complete the form and include it in your return consignment.

Customer number: _____

Order number: _____

Telephone number: _____

Email address: _____

Article number	Description	Quantity	Reason*

***Reason for return**

- 1 = Delivered article different to the one ordered
- 2 = It no longer appeals to me
- 3 = Goods defective / damaged
- 4 = No reason given
- 5 = Delivery not received on time
- 6 = Parts missing / accessories missing
- 7 = Goods delivered in excess of those ordered
- 8 = Does not comply with the description on the website

Please add a detailed **error description** below; whereby note should be taken that this is not a condition for the effective exercise of the right of revocation, a right of subsequent performance or a right of withdrawal:

Please always include all the accessories when returning an article.

Please deliver to:

Chiara Ambra GmbH
 Chiara-Ambra-Platz 1
 77743 Neuried
 Germany